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Contract Lodging Availability System

CONSUMER

- **US247**: A <u>Reminder Email</u> will be sent to guests regarding upcoming stays. The reminder email will be sent a specified number of days prior to arrival as configured in Admin.

    Consumer → Book Accommodation

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Confirmation

Booking Recap

Group: SD Testing 9281   **Dates:** WED 10/14/2020 - TUE 10/20/2020 (6 NT)

Hotel: Art Rotana Hotel Bahrain, Building 2780, Road 5722, Amwaj Islands, Muharraq, BH 973

CNA Reason:

Rooms:	Room Amount:	Taxes/Fees:	Total Amount:
4 Total Rooms Booked	$568.27	$113.65	$681.92
3 Classic King Rooms	$125.93 avg. per night		
1 Club Twin Bed Room	$190.48 avg. per night		
5 Total Guests			

Contact Info

☐ hide contact information   ☐ hide comments

Contact: [SD Testing]

Phone 1: [+1] [3039554871]   ☐ INTL Number

Phone 2: [+1] [ ]   ☐ INTL Number

Email: [sdenchfield@gmail.com]   ☑ Reminder Email

> Select or Unselect Reminder Email check box for the POC

- **US273**: A Reports tab has been added to the Consumer Application.

  Reports include:
  Projected In-House
  Hotel Allocation Detail (US263)
  Booking without Name (US259)
  Request to Cancel (US262)

  Consumer → Reports Tab

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- **US259**: Booking Without Names Report. This report displays the reservation groups that do not have a rooming list, i.e., where the group name is used as a place holder for the guest name. Report parameters are Date Range, Region, Installation, Hotel. Output columns are Installation, Hotel Name, Group Name, GR#, Group Contact Email, Arrival Date, Departure Date, Number of Nights, Room Count, Guest Count. This report is available in Admin and Consumer.

    Admin → Reports → Booking Without Names

- **US262**: Request to Cancel Report. This report will track the requests made to cancel bookings. Report parameters are Cancel Request Start Date and End Date. The output columns are Installation, Hotel, Group Name, Guest Name, Arrival Date, Departure Date, GR#, CNA #, Request to Cancel date (date hotel requested cancellation), Status (pending cancel, cancellation). Report is available in Supplier and Consumer.

    Supplier → Select a Property → Operations → Reports → Request to Cancel

- **US263**: Hotel Allocation Detail Report. This report will provide the room allocation by room type for a specified date range (past and future dates). The output columns are Date, Property Name, Room Type, Allocation Count, Allocation Booked, Amount Remaining and Restrictions. This report is available in Supplier, Admin and Consumer.

    Supplier → Select a Property → Operations → Reports → Hotel Allocation Detail

- **US274** Audit data from the Consumer tables 2016 and prior has been archived. The audit tables are AuditTrip, AuditResv and AuditResvGuest.

  Consumer → Manage Bookings / Search for a booking / View Audit

DEFECTS

Consumer

- DE284: Reservation action buttons (View, Modify, Cancel) move off the page if Internal Comments are too long. The formatting of Internal Comments was causing this defect. The formatting of Internal Comments has been corrected. The View, Modify and Cancel buttons are now accessible.

    Consumer → Mange Bookings.

Search Booking Results

displaying **1** - **1** of **1** bookings   # shared room   ✅ confirmation ❌ pending cancel ❌ cancellation

action	Group Name	Arrival Date	Property Name	Reservation No.	Rooms
▬	SD Testing 924-1	09/26/2020	Best Western Olive Bahrain	✅ GR114367560	1

View Audit   Modify Group   View Guests   Complete Booking   Cancel Group

Reservation Details

Notes: Reservation comments

Internal Comments:

Internal comments. Internal Comments Formatting.
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ref #: GR114367560   Purpose of Visit: Temporary Duty   Booking Status: CONFIRMED

Arrival Date: 09/26/2020   Departure Date: 09/30/2020   Guest Count: 1

Location: Bahrain, USA

CNA Issuer: Bahrain NSA

- DE285: Manage Bookings / Search When using Google Chrome, the Search fields did not display clearly when the browser zoom level is less than 110%.

    Consumer → Manage Bookings

- DE286: Cannot access reservation due to missing CNA Issuer ID (CustomBaseID). Code has been fixed to fill in the CustomBaseID if it is missing.

- DE287: Software defect prevented a user from removing a guest (cancel) from a reservation if in a shared room with a guest that has an earlier departure date.

  Users can now remove a guest from a shared room with any departure date.

- DE288: Cannot access a reservation due to the room type/rate plan assigned at booking does not belong to the supplier selected. A booking verification is now in place to check that the selected room type/rate plan belongs to the supplier selected.

CONSUMER

- **DE289:** The Reminder Email check box for POC would not remain selected after the booking was completed. See US247 for the initial design.

    Consumer → Book Accommodation
    Complete a booking and select Reminder Email for POC.

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Booking Recap

Group: SD Test 12031   **Dates:** THU 12/17/2020 - THU 12/24/2020 (7 NT)
Hotel: Hyatt Regency Guam, line1, Tumon, Guam 96913
CNA Reason:

Rooms:	Room Amount:	Taxes/Fees:	Total Amount:
2 Total Rooms Booked	$318.00	$34.98	$352.98
2 Run of House Rooms	$159.00 avg. per night		
2 Total Guests			

Group Booking Confirmed   **Confirmation# GR365068563**

Consumer → Manage Bookings
Locate test booking. Go to Modify Group Details. Verify POC Reminder Email check box remains selected.

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